



KASTA-PGW

Plexy Gateway

Gateway to integrate with third party control systems



User's Guide

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#### User Guide

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#### 1.1 Product Range

This document covers the KASTA Plexy Gateway:

| Catalogue Number Description                                    |       |  |  |
|---|-------|--|--|
| KASTA-PGW Gateway to integrate with third party control systems |       |  |  |
|   |       |  |  |
| 1.2 Important   | Notes |  |  |
|   |       |  |  |

KASTA app must be downloaded onto a mobile device and an account setup prior to commisioning the Plexy Gateway.

#### 1.3 Description

The KASTA Plexy Gateway is designed to provide reliable connectivity and control at the edge of third party IoT networks.

Using just the Plexy Gateway, Ethernet and KASTA app you can seamlessly integrate to third party control systems.

Control of KASTA devices is now possible through third party apps as well as existing KASTA user interfaces and the KASTA app.

## **1.4 Power Requirements**

#### Supply

6-30VDC, 15W Terminals or Barrel connector **Low Power Mode** 15mA "ECO mode", 250uA sleep w/ RTC wakeup

#### **Operating Temperature** -25°C to 75°C

# **1.5 Electrical Specifications**

| Parameter                           | Description   |  |  |
|-------------------------------------|---|--|--|
| Power Supply                        | 12V d.c., 15W Terminals or Barrel Connector   |  |  |
| Operating Ambient Temperature       | -25 to 55°C   |  |  |
| Bluetooth <sup>®</sup> Connectivity | Qualcomm®, Bluetooth® Low Energy 5.0,<br>CSRmesh™                                   |  |  |
| Processor                           | Cortex-A53 (ARMv8) 64-bit @ 1.2GHz  |  |  |
| Flash                               | 16GB  |  |  |
| RAM                                 | 1GB   |  |  |
| OS/Distribution                     | Linux / Raspbian (default), Ubuntu, etc.  |  |  |
| LoWPAN Radio 1 (2.4GHz)             | MGM13P on-board, software-defined radio<br>- can also support proprietary protocols |  |  |
| Radio Expansion Socket              | XBee socket (SPI and UART)  |  |  |
| Ethernet                            | 100BT   |  |  |
| Linux Console Port                  | USB type micro-B (CP2102 serial driver)   |  |  |
| Low Power Modes                     | 15mA "Eco mode", 250uA sleep with<br>RTC wakeup                                     |  |  |
| Security Controller                 | OPTIGA™ TPM SLM 9670 - Secure Key Store   |  |  |
| Battery Backed RTC                  | Yes, >10 year estimated battery life  |  |  |
| No. of supported KASTA systems      | 1   |  |  |
| IP Rating                           | IP20  |  |  |
| Colour                              | Black   |  |  |
| Housing Material                    | Aluminium, Polycarbonate (PC)   |  |  |
| LED Indicators                      | Blue, Green, Red  |  |  |

# 1.6 Mechanical Specifications

| Parameter          | Plexy Gateway    |
|--------------------|------------------|
| Dimensions (W×H×D) | 135 x 85 x 35 mm |
| Weight             | 305 g            |



# 1.7 Standards Complied

# DECLARATIONS OF CONFORMITY

Any changes or modifications not expressly approved by KASTA Technologies could void the user's authority to operate this equipment.

The KASTA Plexy Gateway complies with the following:

#### Australian/New Zealand EMC & Electrical Safety Frameworks and Standards



| Regulation | Standard        | Title   |
|------------|-----------------|---|
| RF         | AS/NZS 4268,    | Radio equipment and systems - Short<br>range devices - Limits and methods of<br>measurement   |
| Safety     | AS/NZS CISPR 32 | Electromagnetic compatibility of multimedia<br>equipment<br>Audio/video, information and communication<br>technology equipment, Part 1: Safety<br>requirements (IEC 62368-1:2014 (ED. 2.0)<br>MOD |

#### 1.8 Warranty

The KASTA Plexy Gateway carries a 2-year warranty against manufacturing defects.

#### Warranty Statement

- The benefits conferred herein are in addition to, and in no way shall be deemed to derogate; either expressly or by implication, any or all other rights and remedies in respect to KASTA Technologies product, which the consumer has under the Commonwealth Trade Practices Act or any other similar State or Territory Laws.
- 2) The warrantor is KASTA Technologies Pty Ltd. With registered offices in all Australian States.
- 3) This KASTA Technologies Product is guaranteed against faulty workmanship and materials for a period of two (2) years from the date of installation.
- 4) KASTA Technologies Pty Ltd reserves the right, at its discretion, to either repair free of parts and labour charges, replace or offer refund in respect to any article found to be faulty due to materials, parts or workmanship.
- 5) This warranty is expressly subject to the KASTA Technologies Product being installed, wired, tested, operated and used in accordance with the manufacturer's instructions.
- 6) All costs of a claim shall be met by KASTA Technologies Pty Ltd, however should the product that is the subject of the claim be found to be in good working order, all such costs shall be met by the claimant.
- 7) When making a claim, the consumer shall forward the KASTA Technologies Product to the point of purchase with adequate particulars of the defect within 28 days of the fault occurring. The product should be returned securely packed, complete with details of the date and place of purchase, description of load, and circumstances of malfunction.

For all warranty enquiries, contact your local KASTA sales representative. The address and contact number of your nearest KASTA Technologies office can be found at http://www.kasta.com.au/contact-us or by telephoning Technical Support (02) 8999 1377 (KASTA Technical Support Hotline).

## **1.9 Installation Considerations**

It is important to select a suitable location to install a Plexy Gateway. Some considerations are listed below:

- Units are designed for indoor use only.
- Units may be mounted on a flat level surface.
- Choose a location free of water, humidity, direct sunlight and heavy dust.
- Allow adequate ventilation.
- Do not cover the unit.
- Only use with power supply provided.











No Wet Hands

No Clean Display

No Coverage

No Direct Sunshine

No Dust

=

# 1.10 Definitions

| Term        | Definition  |
|-------------|---|
| Synchronize | Update the status of both KASTA and third party systems       |
| Bearer PIN  | PIN required for third party to allow access to Plexy gateway |

# 2.1 Connecting Device

1. Connect antenna to Plexy Gateway



2. Connect the DC cable to socket located on the rear of the Plexy Gateway. Select a suitable location for your gateway. A central location within the home or close to the third party control equipment is ideal.

## 2.1 Connecting Device cont...



The three LED lights will illuminate brightly.

After approximately 30 seconds, all three LED lights will dim but remain on.



You will now observe: Blue LED: Flashing Green LED: Solid Red LED: Flashing

#### 2.1 Connecting Device cont...



- 1. Plug the Ethernet cable into the back of your Plexy Gateway.
- 2. Plug the other end of the Ethernet cable into the network port of your switch or ISP modem.



You will now observe: Blue LED: Flashing Green LED: Solid Red LED: Off

Plexy gateway is ready to connect to your KASTA network. If the Blue LED is Solid: please reset the gateway. If the Red LED is Flashing: please check the network is connected.

#### 2.2 Setup - KASTA App

1. If this is the first KASTA device you are installing, download the Kasta app from either the Google Play store or iOS Appstore



2. Create a new KASTA network.

If you are adding the Plexy Gateway to an existing KASTA network you can add it along with any other KASTA devices in any particular order.



#### 2.3 Setup - Adding to network

1. Once signed into your KASTA account, go to the DEVICE page on the homepage.



2. Select the "+" symbol in the top left corner of the screen



- 3. Select the GATEWAY then follow the instructions within the KASTA app.
  - \*Note : The gateway adding process may take up to 10 mins.
  - Your smart device and gateway on the same network will use LAN to transfer the devices to the third party system.
  - If your smart device and gateway are not on the same network. It will use BLE to transfer the devices. The speed would be slower than the LAN transfer.



## 2.3 Setup - Adding to network cont...



You will now observe: Blue LED: Solid Green LED: Solid Red LED: Off

Plexy gateway has now successfully connected to your KASTA network.



Notification will appear in the app advising that Plexy gateway has now successfully been added.

#### 2.4 Setup - Bearer Authorisation

For Network safety the Plexy Gateway has Network Bearer authorization, when you connect to the third-party Controller, it requires you to enter the network pin for authorization.

You can get the Network pin on: SETTINGS -> Network -> Your Mesh



If the the third-party control still not working, Try to resend the PIN.

| < EDIT               | DEVICE               |
|----------------------|----------------------|
| Piexy Gateway 37     | 589                  |
| Icon                 | Pangu >              |
| Name                 | Plexy Gateway 37589  |
| Current version      | >                    |
| Ethernet             | Connected >          |
| Sync                 | >                    |
| Bearer authorization | Enable >             |
| Pin resend           | >                    |
|                      |                      |
| DEVICE GROUP ROOM    | SCENE TIMER SCHEDULE |

# 2.4 Setup - Bearer Authorisation cont...

The authorization default setting is Enable. You can change the setting to Disable.

| SOS only 😤 |                         | 4:30 pm  |       |        | 57% 🔳 |  |
|------------|-------------------------|----------|-------|--------|-------|--|
| <          | ED                      | IT DE\   | /ICE  |        |       |  |
| <u>L.</u>  | Plexy Gatew<br>ID:37589 | ny 37589 |       |        |       |  |
|            |                         |          |       | Pangu  | • >   |  |
| Bearer     |                         |          |       |        | ~     |  |
|            |                         |          |       |        |       |  |
|            | Disa                    | ble pas  | sword |        |       |  |
|            |                         |          |       |        |       |  |
| Bearer au  | thorization             |          |       | Enable | · >   |  |
|            | CANCEL                  |          | NE    | α      | )     |  |
| DEVICE     |                         |          |       |        |       |  |

## 2.5 Setup - Synchronise Plexy Gateway

You must synchronize the KASTA Plexy Gateway if adding, deleting or modifying Kasta devices in order for them to update onto the third party control system.

When you add, delete or modify a KASTA device on the KASTA mesh, the KASTA APP will remind you to synchronize the device list to the Plexy gateway.



1. Please make sure the Ethernet status is "Connected".

| Ethernet | Offline | > |
|----------|---------|---|
| Sync     |         | > |

If "Offline" please check the Ethernet cable or network is connected

#### 2.5 Setup - Synchronise Plexy Gateway cont...

| Ethernet | online | > |
|----------|--------|---|
| Sync     |        | > |

If "online": Please check your mobile phone Bluetooth is turned on.

- 2. Hold the Plexy Gateway icon to the access the EDIT DEVICE page and press Sync option.
  - \*Note : The synchronisation process may take up to 10mins.
  - Your smart device and gateway on the same network will use LAN to sync the devices to the third party system.
  - If your smart device and gateway are not on the same network. It will use BLE to sync the devices. The speed would be slower than the LAN synchronisation.

| <b>&lt;</b>      | EDIT DEVI   | CE              |
|------------------|---|-----------------|
|                  | Plexy Gateway 64312<br>bf32434f6390726043apyf<br>MAC:000258008348 | SET TTL Version |
| Icon             |   | Pangu >         |
| Name             | Plex  | y Gateway 64312 |
| Firmware         | Update  | >               |
| Ethernet         |   | Connected >     |
| Sync             |   | >               |
| Ethernet<br>Sync | Update  | Connected :     |
|                  |   |                 |
|                  |   |                 |
|                  | DELETE  | SAVE            |

## 3. Reset Device

If you need to reset the Plexy Gateway you can do so by clicking the RESET button on the gateway 9 times in quick succession



If the rest is successful the LED indicators on the Plexy Gateway will flash 5 times



## 4. Troubleshooting



- Solid blue : Bluetooth is connected to my KASTA network.
- - Solid green: Plexy gateway system is ready to connect to my KASTA network.
- - Off red: Ethernet is connected to my KASTA network.

